

21ST CENTURY REFERENCE SKILLS FOR LIBRARY ASSISTANTS AND PARAPROFESSIONALS

Hands-on Training led by Sue Kheel



Thursday, April 8, 2010

9:30 am – 3:30 pm

(5.5 CEU hours, Refreshments at 9:00 am)

Cost: \$40 (Lunch included)

@ Clark Public Library

303 Westfield Ave., Clark, NJ 07066, Ph: 732-388-5999

Directions: <http://www.youseemore.com/ClarkPL/about.asp?p=1>

Handle information requests more efficiently, effectively, and confidently!

This workshop is tailored for **Library Assistants/Paraprofessionals** who provide reference or information service, but content will have applicability for all, and **all are welcome to join!**

Consistent use of the model reference behaviors in conducting the reference interview, whether in person, by phone or via email, remains the standard for ensuring success in providing information service.

In addition using electronic resources efficiently and effectively has become all the more important as so much more information is available only in that format. This workshop will focus on learning and practicing basic skills that will enable you to handle information requests more confidently and successfully now and in the future.



To register,

call the office at **732-752-7720/866-505-5465**,
use the registration form at the bottom of this flyer,
or, go to: http://www.infolink.org/services/education_and_training

Maximum Registration is 16 so register today!



Registration Form: Please sign me up for **21st Century Reference Skills... (4/8)**
on Thursday, April 8, 2010 @ Clark Public Library.

Cost: \$40.00 (purchase order or check) payable to
INFOLINK, 44 Stelton Rd, Suite 330, Piscataway, NJ 08854
Fax: 732-752-7785 or 800-793-8007

Name: _____ Library/Organization: _____

Phone: _____ Email: _____